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MEMORANDUM FOR: Acting Deputy Director (Support)

SUBJECT

: Agency Graphic Facilities Within the Departmental

Headquarters

This memorandum contains recommendations submitted for your approval. Such recommendations are contained in Paragraph 4.

1. THE PROBLEM

- a. To determine Agency assets within the Departmental Headquarters in the Graphics--Visual Aids Field by organizational component, physical location, T/O or staffing complement, and on duty strength.
- b. To ascertain the average workload of those components in terms of type of activities conducted and for whom services are performed.
- c. Determine what economies in personnel and/or space can be obtained currently and for the new building.

2. FACTS

a. Within the Departmental Headquarters there are currently eleven (11) Graphics facilities plus one (1) Illustrator assigned to full time to the National Indications Center at the Pentagon building. The T/O or staffing complement for these facilities provides for positions compared with current on duty strength of employees. (See Tab A)

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b. Office of Special Support Assistant, DD/S, Visual Aids Unit (Item 1, Tab A)

The Visual Aids Unit has on duty employees within responsibility for the graphics support of Clandestine Services components which include the maintenance of an operation room,

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preparation of large scale presentations, special materials for exhibit and/or training purposes, and graphic materials for inclusion in brochures and publications. The following data represent a percentage breakdown of customers based on 4 month average for 1958:

| | Percentage |
|-----------------------------|--------------|
| DD/P | 29 .2 |
| DD/S: | |
| Security | 7.9 6.7 |
| Commo | |
| SSA | 4.2 |
| Personnel | 3.8 |
| Management | 3.6 |
| Commercial | 2.6 |
| Medical | 1.2 |
| Audit | •4 |
| Logistics | .2 |
| DCI | 7.2 |
| Support Guidance, Research, | 33.0 |
| Administration and Leave | 100.0 |

c. Office of Training/Support Staff, Visual Aids Section (Item 2, Tab A)

The Visual Aids Section has on duty employees and performs exclusively for OTR in the preparation of graphics materials in support of Agency courses. The materials prepared are to a large extent similar in technique to those prepared by SSA/Visual Aids but with the availability of a mechanically equipped woodworking shop increased emphasis is placed on dioramas, montages, three dimensional and exhibit materials. A close liaison is maintained between the instructors and the personnel of this Section to ascertain the need for and effectiveness of presentation materials accompanying instructional courses.

d. Office of Logistics/Admin Staff, Support Branch (Item 3, Tab A)

The Support Branch has on duty _____employees with responsibility for the graphic support for the Office of Logistics. The materials prepared are for use in instructional courses and for the greater part the same type of graphics produced in b and c above. Increased emphasis in this branch is placed on the preparation of animated material, view-graph and slide materials made possible by the expansion of physical facilities. In addition the Support Branch has the facilities

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| | Percentage |
|--|-----------------------|
| Office of Logistics Management Personnel | 75.5% 6.5 4.0 |
| Comptroller Security DD/S | 9•7 •7 |
| DD/P OTR | 1.1 •3 •5 |
| DCI | $\frac{1.7}{100.0\%}$ |

e. Office of Personnel/Records and Services Division, Statistical Reporting Branch (Item 4, Tab A)

The Statistical Reporting Branch has on duty one (1) Illustrator producing visual materials confined to organizational and statistical charts reflecting personnel data. The employee is also responsible for the preparation of the monthly personnel report prepared in graphic form for the DD/S. This project together with display charts reflecting personnel data comprises the entire activity of this Graphics Unit. Work accomplished is exclusively for the Office of Personnel for use in briefings or discussions where graphic aids are required. Fluctuations in workload cause some slack time which is estimated at approximately 10-15%.

f. Office of Basic Intelligence/Publications Division (Item 5, Tab A)

graphics personnel on duty in the Publications
Division are used exclusively in the preparation of graphics
materials for inclusion in the National Intelligence Surveys.
Graphics assistance is rendered to contributing chapter members
where such facilities are not available. Reviews and corrections
when necessary are made to graphics submitted by contributing
members in order to comply with predetermined standards for NTS
publications. No other graphics functions are being accomplished
within the Publications Division.

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| g. | Office of Current Intelligence/Product (Item 6, Tab A) The Graphics Division in OCT with the result of consolidation of graphic DD/I Area. This Division is responsit of large scale visual materials and graphic current publications. The deadlines of Division are extremely stringent and a staffing. The predominent workload is NSC), to fulfill requests of President OCI publications. The following is a tribution based on average month: | employees on duty is es personnel within the ole for the preparation raphics for inclusion within imposed on the Graphics require round-the-clock of for the DCI (including tial Assistants and for |
|----|--|---|
| | | Percentage |
| | DCI (including NSC) Presidential Assistants Request OCI OSI ORR Other DD/I Other Agency | 20.0% 15.0 35.0 10.0 5.0 10.0 |
| h. | ORR/Cartographic Division, Chart and of This Section with employees of sible for the preparation of fine line which are included within the Economic This Section produces no visual materiate prepare any materials for use in in personnel assigned to this Section are and the applications of cartographic in the finite details of the graphics | on duty is primarily respon- e drafting and cartograms c Research Area publications. Hals for exhibit nor does estructual courses. The estrained cartographers techniques are reflected |
| i. | Photographic Intelligence Center/Techn Graphics Analysis Branch (Item 8, Tab The Graphic Analysis Branch has responsibility for the preparation of (Predominently cartographic) in support | employees on duty with highly sensitive materials |

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The one illustrator assigned from the Agency is responsible for preparation of graphics for the National Indications Center which

j. National Indications Center (Item 9, Tab A)

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include intelligence and operational materials for use by the Watch Committee.

k. DD/P, PP Staff, Art Branch (Item 10, Tab A)

This component with _______employees on duty is engaged exclusively in graphics activities in support of psychological warfare operations of the Clandestine Services. The individuals assigned to the Art Branch are responsible for direct liaison with PP Case Officers to determine the most effective media to be utilized in the accomplishment of the operation, together with the execution of the graphics themselves. No other types of graphic materials are being prepared and where the workload goes beyond this restricted sphere requesters are referred to the SSA Visual Aids Unit.

1. Technical Services Staff/Plans and Training Group. (Item 11, Tab A)

One individual is currently assigned to the Plans and Training Group and is working exclusively for TSS in the preparation of normal types of graphic/visual materials for use in instructional courses covering TSS type activities. The materials produced are similar in type to those prepared by $\underline{\mathbf{b}}$, $\underline{\mathbf{c}}$, $\underline{\mathbf{d}}$ and $\underline{\mathbf{e}}$ above.

m. Technical Services Staff/Graphic Arts, Art Branch (Item 12, Tab A)

The Graphic Arts Branch with employees on duty is engaged in the highly technical and specialized field of document reproduction and do not produce graphic/visual materials of any other nature. These personnel are devoting their time exclusively to the preparation of materials in support of the operations of Clandestine Services.

3. DISCUSSION

The paragraphs on Discussion and Recommendations will be divided into two parts in order to provide for the currently disparsed physical locations of Agency components and to cover aspects of the new building scheduled for occupancy in 1961.

a. Current Locations

(1) Of the 12 Graphics functions within the Departmental Headquarters of the Agency the four (4) Units within the DD/S Area (Items 1, 2, 3, and 4, Tab A) and the TSS/Plans and Training Group facility (Item 11 Tab A) are engaged in activities of a similar nature. They are staffed with Graphics personnel with varing skills and capabilities and are performing similar functions for the respective organizations to which they are assigned.

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- (2) While a detailed analysis of workload and manpower utilization was not conducted at each of the Graphics facilities, a preliminary examination reflected that each of the units appeared to have sufficient workload to justify the on-duty strength.
- (3) Standards for Agency Graphics were not in evidence (with the exception of NIS publications) and no interchangability of personnel exists between these units for the adjustment of workloads. The type of work performed by these components depends to a large extent on the capabilities of the personnel on duty.
- (4) Legitimate requestors having no Graphics facilities attached to their organization contact one or all of these units for assistance and generally have to be satisfied with a second best position on the priority list.
- (5) Duplication exists in the preparation of supply requisitions for expendable materials and each unit is equipped with the more costly items of graphics materials (air brush, instruments etc.). Much of the non-expendable equipment is not in constant use but has been procured by each installation for use when and as needed.
- (6) Due to the sensitivity and the nature of activities performed, the following graphic units are recognized to be directly related to their respective parent organization:

PIC/Graphic Analysis Branch (Item 8 Tab A)
National Indications Center (Item 9 Tab A)
PP Staff/Art Branch (Item 10 Tab A)
TSS/Graphic Arts, Art Branch (Item 12 Tab A)

- (7) Dispersed units of graphics personnel do not provide opportunities for employees to acquire additional training and experience that could be possible through a consolidation of talents, better utilization of on-duty strength and proper professional supervision.
- (8) Not-with-standing the problems of individual organizational priorities, physical disbursement of locations and the exercising of command functions; the above facts indicate intangible assets to be gained from the consolidation of graphic units within the DD/S (as indicated in paragraph (1) above) in order to provide a more efficient, effective graphics facility.

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b. New Building

(1) The proposed plan for the new building provides for seven (7) locations for Graphics/Visual Aids personnel:

| | No. <u>Unit</u> | Organization Components | Floor <u>Location</u> | Sq. Ft. | No. Pers. | |
|---|--------------------|---|--------------------------|---------|--------------|--|
| 7 | 1 | OTR/Instructional Service Branch | Ground | | | |
| | 2 | ORR/Carto. Chart & Graphic Section | Ground | | | |
| | 3 | OBI/Publications Division | Second | | | |
| | 4 | ORR Special Support Branch (Cartography) | Third | | | |
| | 5 | SSA, DD/S Visual Aids Unit | Third | | | |
| | 6 | DD/P, PP Staff, Art Branch | Third | | | |
| | 7 | OCI/Production Staff Graphics Division | Seventh | | | |

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The seven (7) locations provided above include a subinstallation of ORR/Cartographic Division (unit number 4) which could be combined with the main Cartographic Division (not included above) to reduce the total number to six (6).

The building plans do not include any special provisions for OP/Records and Services Division, Stat. Rep. Br. graphics beyond working area for one employee and therefore not included above.

These adjustments bring the total of graphics/visual aids units back to seven (7) locations within the new building.

OTR will create a sub-installation of graphics to support those OTR components within the new building increasing the total number listed on Tab A to thirteen (13).

In summary, of the thirteen (13) graphics facilities seven (7) (6 listed on Tab A plus OTR in part) will be in the new building and six (6) (5 listed on Tab A plus OTR in another part) will be located elsewhere.

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4. RECOMMENDATIONS

Current Location

It is recommended that:

- (1) The Graphic Units designated as Items 1, 2, 3, 4 and 11 on Tab A be consolidated into one graphics function under the SSA/DDS, to provide essential graphics service to the DD/P and DD/S Areas and the SSA/DDS- (a) appoint a single supervisor and (b) specifically approve requests for graphics work involving substantial costs.
- (2) The Office of Logistics provide essential space for the operation of this consolidated graphics facility in an area centrally located to serve the components covered in (1) above.

b. New Building

It is recommended that:

- The current plans for seven (7) graphics facilities within the new building be revised to provide for one central facility under the DD/S.
- (2) That prior to centralization of graphics facilities in the new building that another installation under OTR be established to provide graphics support/to those Agency components located elsewhere.

epril Chief, Management Staff

Attachment: Tab A

The recommendations in paragraph 4 are approved:

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H. GATES LLOYD Acting Deputy Director (Support)

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FORM NO . 241

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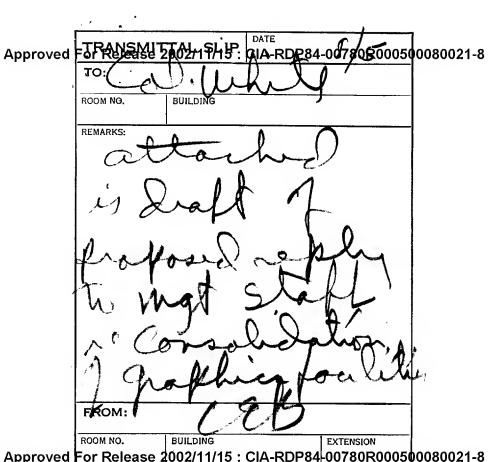
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FORM NO .241

REPLACES FORM 36-8 WHICH MAY BE USED.

MEMORANDUM FOR: Chief, Management Staff

SUBJECT

: Agency Graphic Facilities Within the Departmental

Headquarters

REFERENCE

: Staff Study dtd 10 Apr 59 to A-DD/S fr C/Mgt Staff,

subj: Same as above.

1. I am returning subject study without action.

2. While this study sets forth certain advantages to be gained by consolidating these facilities, I believe that in the absence of any evidence of a savings in personnel there are some obvious disadvantages that outweigh the advantages.

3. The real problem which would plague us would be the matter of establishing priorities. From a practical standpoint it would be impossible to establish any standards or criteria on which to judge whose work came first. Under the existing system this is no problem. Another problem which concerns me is the matter of security. While your study recognizes this problem I seriously doubt that we would be able to maintain the necessary compartmentation without impairing the working efficiency of the consolidated group. There is still another factor which has a bearing on efficiency. Under present conditions these units are thoroughly familiar with their customers and are "tuned in" to their different requirements, presentation techniques, security considerations, etc. To put all of these units together under the supervision of one individual would not only tend to weaken their effectiveness

but would also run the risk of creating disharmony which could lead to serious personnel problems.

4. There is one aspect to this idea to which I do believe we might give further consideration and that concerns some system of over-all coordination of the workload of the various units. If we could devise some way of shifting work from one unit to another in order to keep the workloads balanced, we might realize greater efficiency. However, this may not be feasible either since I have been told that these units are fully occupied and generally speaking have a continuous back log.

L. K. White
Deputy Director
(Support)

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MARINARD M FOR: Acting Deputy Director (Repport)

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- a. To determine Agency assets within the Departmental Sectionariers in the Oraphics-- Fiscal Aids Field by organizational composest, physical location, T/O or staffing complement, and on futy strength.
- b. To executate the everage workload of those components in terms of type of activities conducted and for whom services are performed.
- e. Determine when secondaries in personnel and/or space can be obtained marrently and for the new building.

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preparation of large scale presentations, special materials for exhibit and/or training purposes, and graphic materials for inclusion in brochures and publications. The following data represent a paraentage breakdown of customers based on 4 month average for 1958:

| | Percentage |
|-----------------------------|------------|
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| DD/8: | |
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| 38A | 4.2 |
| Personnel | 3.8 |
| Managament | 3.6 |
| Commercial | 2.6 |
| Medical | 1.2 |
| Aud1t | .4 |
| Logistics | .2 |
| DCI | 7.2 |
| Support Guidance, Research, | 33.0 |
| Administration and Leave | 100.0 |

c. Office of Training/Support Staff, Visual Aids Section (Item 2, Tab A)

d. Office of Logistics/Admin Staff, Support Branch (Item 3, Tab A)

The Support Branch has on duty _______ employees with responsibility for the graphic support for the Office of Logistics. The materials prepared are for use in instructional courses and for the greater part the same type of graphics produced in b and c above. Increased emphasis in this branch is placed on the preparation of animated material, view-graph and slide materials made possible by the expansion of physical facilities. In addition the Support Branch has the facilities

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of silk-screen process activement which is used predominately in the preparation of posters and various Agency advertising media. It is estimated that approximately 15% to 20% of the workload of this Unit is overt in nature and could be accomplished outside the Agency. The following data represent a percentage breakdown of customers based on average workload distribution for 1958:

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| | Percentage |
|---------------------|------------|
| Office of Logistics | 75.5% |
| Maragement | 6.5 |
| Personnel | 4.0 |
| Comptroller | 9.7 |
| Security | •7 |
| DD/S | 1.1 |
| DD/P | •3 |
| OTER | •5 |
| DCI | 1.7 |
| | 100.03 |

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The Statistical Reporting Branch has on duty one (1) Illustrator producing visual materials confined to organizational and statistical charts reflecting personnel data. The employee is also responsible for the preparation of the monthly personnel report prepared in graphic form for the DD/S. This project together with display charts reflecting personnel data comprises the entire activity of this Graphics Unit. Work accomplished is exclusively for the Office of Personnel for use in briefings or discussions where graphic aids are required. Fluctuations in workload cause some slack time which is estimated at approximately 10-15%.

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where such facilities are not available. Reviews and corrections
when necessary are made to graphics submitted by contributing
mambers in order to comply with predetermined standards for HIS
publications. No other graphics functions are being accomplished
within the Publications Division.

g. Office of Current Intelligence/Production Staff, Graphics Division (Item 6, Tab A)

The Graphies Division in OCI with _______ employees on duty is the result of consolidation of graphics personnel within the DD/I Area. This Division is responsible for the preparation of large scale visual materials and graphics for inclusion within current publications. The deadlines imposed on the Graphics Division are extremely stringent and require round-the-clock staffing. The predominent workload is for the DCI (including NSC), to fulfill requests of Presidential Assistants and for OCI publications. The following is a percentage workload distribution based on average month:

DCI (including MSC)
Presidential Assistants Request
OCI
OSI
ORR
Other DD/I
Other Agency
Percentage
20.0%
15.0
15.0
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15.0
10.0
10.0
10.0

h. ORR/Cartographic Division, Chart and Graph Section (Item 7, Tab A)

This Section with employees on duty is primarily responsible for the preparation of fine line drafting and cartograms which are included within the Economic Research Area publications. This Section produces no visual materials for exhibit nor does it prepare any materials for use in instructual courses. The personnel assigned to this Section are trained cartographers and the applications of cartographic techniques are reflected in the finite details of the graphics included in ORR publications.

1. Photographic Intelligence Center/Technical Services Division, Graphics Analysis Branch (Item 8, Tab A)

The Graphic Analysis Branch has supported on duty with responsibility for the preparation of highly sensitive materials (Predominently cartographic) in support of the mission of the PIC.

. National Indications Center (Item 9, Tab A)

The one illustrator assigned from the Agency is responsible for preparation of graphics for the National Indications Center which

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include intelligence and operational materials for use by the Watch Committee.

k. DD/P, PP Staff, Art Breach (Item 10, Tab A)

1. Technical Services Staff/Flens and Training Group. (Item 11, Tab A)

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3. DISCUBSION

The paragraphs on Discussion and Recommendations will be divided into two parts in order to provide for the currently disbursed physical locations of Agency components and to cover aspects of the new building scheduled for occupancy in 1961.

a. Current Locations

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- (2) While a detailed analysis of workload and manpower utilisation was not conducted at each of the Graphics facilities, a preliminary examination reflected that each of the units appeared to have sufficient workload to justify the on-duty strength.
- (3) Standards for Agency Graphics were not in evidence (with the exception of NIS publications) and no interchangability of personnel exists between these units for the adjustment of workloads. The type of work performed by these components depends to a large extent on the capabilities of the personnel on duty.
- (4) Legitimate requestors having no Graphics facilities attached to their organization contact one or all of these units for assistance and generally have to be satisfied with a second best position on the priority list.
- (5) Duplication exists in the preparation of supply requisitions for expendable materials and each unit is squipped with the more costly items of graphics materials (air brush, instruments etc.). Much of the non-expendable equipment is not in constant use but has been procured by each installation for use when and as needed.
- (6) Due to the sensitivity and the nature of activities performed, the following graphic units are recognised to be directly related to their respective parent organization:

FIC/Graphic Analysis Branch (Item 8 Tab A)
National Indications Center (Item 9 Tab A)
PP Staff/Art Branch (Item 10 Tab A)
TSS/Graphic Arts, Art Branch (Item 12 Tab A)

- (7) Disbursed units of graphics personnel do not provide opportunities for employees to acquire additional training and experience that could be possible through a consolidation of talents, better utilization of on-duty strength and proper professional supervision.
- (8) Not-with-standing the problems of individual organizational priorities, physical disbursement of locations and the exercising of command functions; the above facts indicate intengible assets to be gained from the consolidation of graphic units within the DD/S (as indicated in paragraph (1) above) in order to provide a more efficient, effective graphics facility.

and Market

(1) The proposed plan for the new building provides for seven (7) launtions for Greghios/Vissel Aids personnel:

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| 3 | OI/Production Staff Graphics Division | Seventh | | |
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The serves (7) locations provided above include a subinstallation of GES/Cartegraphic Division (unit camber t) which could be emphased with the semin Cartegraphic Edvision (not included above) to reduce the total number to mix (6).

The insiding plane do not include any special provisions for Princeria and Services Divinion, Stat. Rep. 3r. graphics beyond working area for our ampleyee and therefore not included above.

There edjustments bring the total of graphics/visual aids units back to seven (?) lesstions within the new building.

US: will create a sub-installation of graphics to support these US: components within the new building impressing the total number listed on Tab A to thirteen (13).

In summary, of the thirteen (13) graphics facilities seven (7) (6 listed on Tab A plus Off is part) will be in the new building end six (6) (5 listed on Tab A plus Off in smother part) will be located elsewhere.

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A. PROPERTY OF

a. Carrent Location

It is recommended that:

- (1) The Greghte Unite designated or Plans 1, 2, 3, 4 and 11 on This A be monnealidated into one graphies function under the MA/UN, to provide essential graphics service to the MO/P and DD/S Areas and the SEA/MOS- (a) appoint a single supervisor and (b) specifically approve requests for graphics work involving substantial costs.
- (2) The Office of Logistian provide essential space for the operation of this especificated graphics famility in an aron centrally located to serve the components occupred in (1) above.

b. New Sullding

It is recommended that:

- (1) The our root plans for seven (7) graphics facilities within the new ballding be revised to provide for one central fooility under the RD/S.
- (2) That prior to contralization of graphics facilities in the new building that another installation unter Of he agteblished to provide graphics support to those Agency components located electrone.

Signed Calef. Harmoniet Staff

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Attackesses: The A

The recommendations is paragraph 4 are engrowed:

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| | - The state of the second state of the state |

The second second Acting Depots Director (Support)

Matribution:

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- 1 Distant.
- I Diog. & 1 mitem.

- $1 Q_{1}/122 + 1$ attach.
- 3 20/8 & 1 street.
- 1 Mart/8 Commercia Approved For Release 2002/18 CGG-RDP84-007800000000000000000021-8